YOUTH: the forgotten generation

volume IV

supporting documentation

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THE MUNICIPALITY OF METROPOLITAN TORONTO 1953

a study of skill training and apprenticeship programs in metropolitan toronto

PROPERTY OF MORGAN OF SCARBOROUGH
RESOURCE CENTRE

YOUTH: THE FORGOTTEN GENERATION

A STUDY OF SKILL TRAINING AND APPRENTICESHIP PROGRAMS IN METROPOLITAN TORONTO

A Canada Community Development Project
funded under the Canada Employment Program

sponsored by

The Municipality of Metropolitan Toronto
with assistance from the
Ontario Youth Secretariat

February, 1982

Harriet Wolman, Director

VOLUME IV

SUPPORTING DOCUMENTATION

YOUTH: THE FORGOTTEN GENERATION

VOLUME IV

SUPPORTING DOCUMENTATION

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APPENDIX A

THE STUDY GROUP

APPENDIX A

THE STUDY GROUP

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APPENDIX B

BACKGROUND TO THE STUDY

APPENDIX B

BACKGROUND TO THE STUDY

An Awareness of the Problem

In May 1980, a Pakistani-Canadian family from Etobicoke was the subject of a racial assault. The incident was one of several which took place in the summer of 1980, and became a source of great concern for civic and community leaders.

The Chairman of the Municipality of Metropolitan Toronto, Paul Godfrey, asked Multicultural Co-ordinator Rosanna Scotti to investigate the Etobicoke incident. Her report said such incidents were not common, even though this geographic area had had other incidents of verbal racial abuse and a pattern of high youth unemployment. A similar pattern also exists in other areas of Metro Toronto. Recent studies have shown the assailants in many incidents of racial violence often come from a background of high employment and low educational achievement.

In addition to these race relations problems in Metro's suburbs, questions were also being asked about young people's success in getting jobs -- whether they were being prepared for the labour force by the education system and whether they were being well served by social services, programs and agencies.

In June, following a staff discussion of Ms. Scotti's report, the Metro Chairman instructed Deputy Planning Commissioner Don Richmond, to take the necessary steps to implement recommendation six of the report, which reads as follows:

> "Formulate a Senior Metropolitan Staff Group to investigate and develop youth employment strategies in high risk neighbourhoods and seek appropriate funding from the provincial and federal levels of government".

Funding of the Study

Two sums of money were made available from the federal government. One allocation, from the Ministry of State for Multiculturalism, was to be used to encourage effective working relationships amongst local groups as they looked at issues of racial tension and youth unemployment in specific neighbourhoods and

communities. Five specific projects were developed across Metro Toronto: a Y.E.S. feasibility study in both North York and Etobicoke; a study of the needs of black youth in the Borough of York; two studies, each related to the recreation, citizenship and employment needs of youth, in Scarborough and west central Toronto.

The Canada Employment and Immigration Commission provided funds for this Study - a major research project (complementary to the five studies referred to in the previous paragraph) to explore skill training and apprenticeship programs in Metro Toronto and to assess the resources available to assist youth to enter the permanent work force.

The provincial government contributed to the study with a grant from the Ontario Youth Secretariat. The Municipality of Metropolitan Toronto has contributed office space, equipment, and telephones as well as administrative, technical and secretarial support to the Study.

APPENDIX C

THE STUDY PLAN

APPENDIX C

THE STUDY PLAN

Objectives of the Study

The Metro Youth Employment Study was designed to make specific recommendations to facilitate the transition of young people into the permanent labour force. To help achieve this goal the study team prepared an Inventory of the programs and services available to young people in Metro Toronto. The Inventory graphically displays areas of job preparation, skill training, placement and counselling services to show what is currently available throughout the area without attempting to judge its effectiveness. (See Appendix F)

The researchers examined particular educational, skill training and apprenticeship programs now being operated by the federal, provincial and municipal governments, school boards and community colleges, and by private industry and community agencies. Also examined were the coordination and communication between different departments and levels of government, and between government, industry and business, educators, community agencies and youth. The Study also looked at the relationship of training and apprenticeship programs to labour market needs in the context of current government priorities and policies.

The recommendations are published in Volume I and we believe they will improve program delivery and develop a long-range youth employment strategy for Metro Toronto.

Identification of the Target Group

The Study focussed on unemployed youth between the ages of 15 and 24; they are in many cases disadvantaged by virtue of their socio-economic background, ethnicity and education. The handicapped, natives, women and sole-support parents were not singled out in this Study because it was felt that the nature of their problems warranted special studies of their own.

Methodology

The Study combined various methods to investigate youth employment in Metro Toronto.

a) Review of the literature:

A major task has been to review the available literature and statistical data on the subject, including several recent Metro Toronto area studies. We also studied magazine and newspaper articles, journals, reports and books on the subject to establish an historical perspective of the problem in contrast with the present-day situation and future implications. (see Volume II, Chapter 1)

b) Review of the programs serving youth:

The Study reviewed the existing employment programs serving Metro youth in each area municipality: i.e., the employment components in programs of social services, community agencies and centres; training programs at all levels of government; secondary and post-secondary education systems, and programs associated with special-interest organizations, such as the Youth Employment Service (Y.E.S.) of the YMCA and the John Howard Society.

c) Interviews and Meetings:

During the Study we conducted a number of in-depth interviews and met with groups and individuals involved in youth employment issues. We have spoken to administrators of programs and services and staff in all levels of government. Liaisons were developed with the coalition groups (referred to in Appendix B) conducting their own research across Metro Toronto; as well liaisons were established with local community groups, inter-agency councils, school boards and community colleges, large and small-scale employers of youth, and unions to gauge the climate in which today's youth function.

d) Survey of Youth:

We also spoke with young people to ask them if their job preparation needs were being met. We circulated a questionnaire to test whether their transition into the labour force could be improved. Special attention was paid to entry barriers to existing programs or job opportunities.

In the course of our survey, we interviewed a total of more than 500 young people. About 50 per cent, or 280 youth were unemployed; 30 per cent, or 150 youth were in apprenticeship, training programs, (e.g. CMTP, OCAP), or services such as Y.E.S.; and approximately 20 per cent were working at a variety of jobs. Every young person interviewed had left the regular education system, fit the target group description, and respresented each area municipality of Metro Toronto.

APPENDIX D

GLOSSARY OF ACRONYMS

APPENDIX D

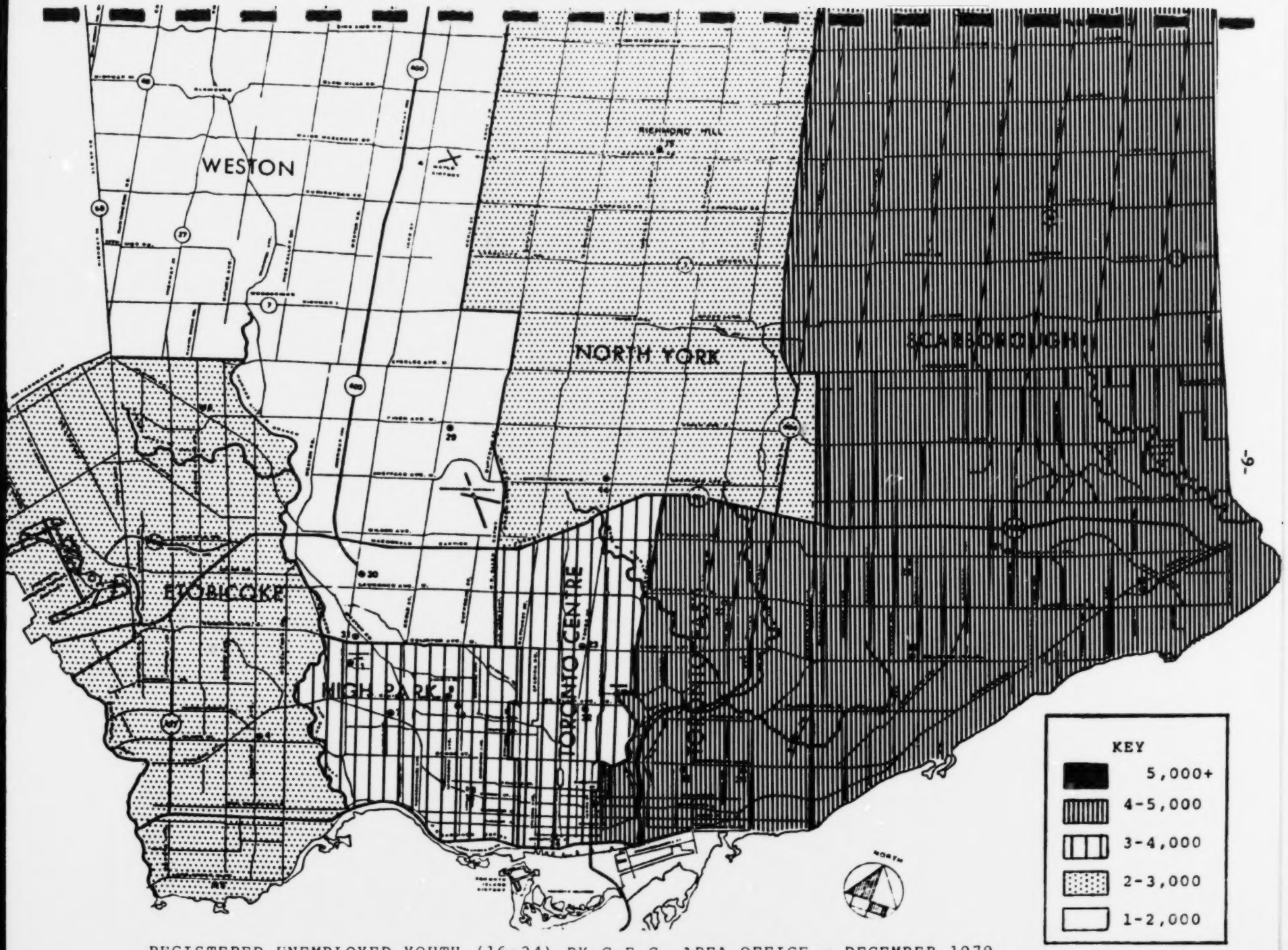
GLOSSARY OF ACRONYMS

BILD	Board of Industrial Leadership Development
BJRT	Basic Job Readiness Training
BTSD	Basic Training for Skill Development
CAAT	College of Applied Arts and Technology; Community College
CCDP	Canada Community Development Project
CEC	Canada Employment Centre; Manpower
CEIC	Canada Employment and Immigration Commission
CHOICES	Computerized Heuristic Occupational Information and Career Exploration System
CITC	Community Industrial Training Committee
CMTP	Canada Manpower Training Program
CMITP	Canada Manpower Industrial Training Program
CSC	Community Service Centre; Area Office (Metro Department of Community Services)
CTST	Critical Trade Skills Training
DAT	Development Aptitude Test
ESL	English-as-a-Second Language
EST	Employer Sponsored Training
FBA	Family Benefit Allowances
GWA	General Welfare Assistance
HITAC	Hamilton Industrial Training Advisory Committee (CITC)
HITC	Hamilton Industrial Training Centre
ITAC	Industrial Training Advisory Committee (CITC)
LEAP	Local Employment Assistance Program
OCAP	Ontario Career Action Program
OMC	Ontario Manpower Commission
OYECC	Ontario Youth Employment Counselling Centre
OYEP	Ontario Youth Employment Program
OYS	Ontario Youth Secretariat

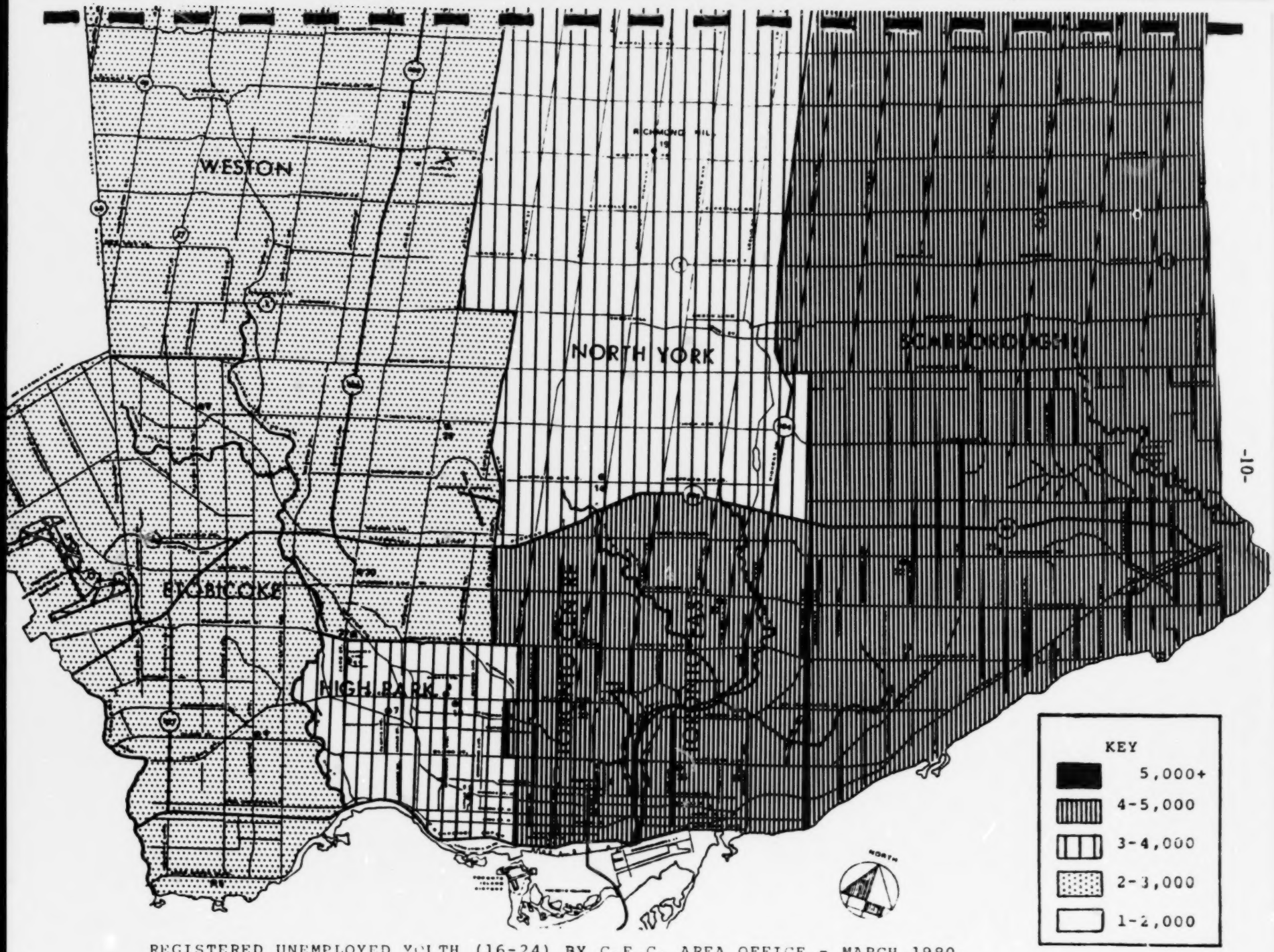
PAT	Progressive Achievement Test
PED	Program for the Employment Disadvantaged
PEP	Preparatory Education Program
SERP	Secondary Education Review Project
SGIS	Student Guidance Information System
SSGD	Secondary School Graduation Diploma (Grade 12)
SSHGD	Secondary School Honour Graduation Diploma (Grade 13)
TIBI	Training in Business and Industry
UIC	Unemployment Insurance Commission
WAT	Work Adjustment Training
Y.E.S.	Youth Employment Service

APPENDIX E

THE LOCATION OF REGISTERED UNEMPLOYED YOUTH



REGISTERED UNEMPLOYED YOUTH (16-24) BY C.E.C. AREA OFFICE - DECEMBER 1979.



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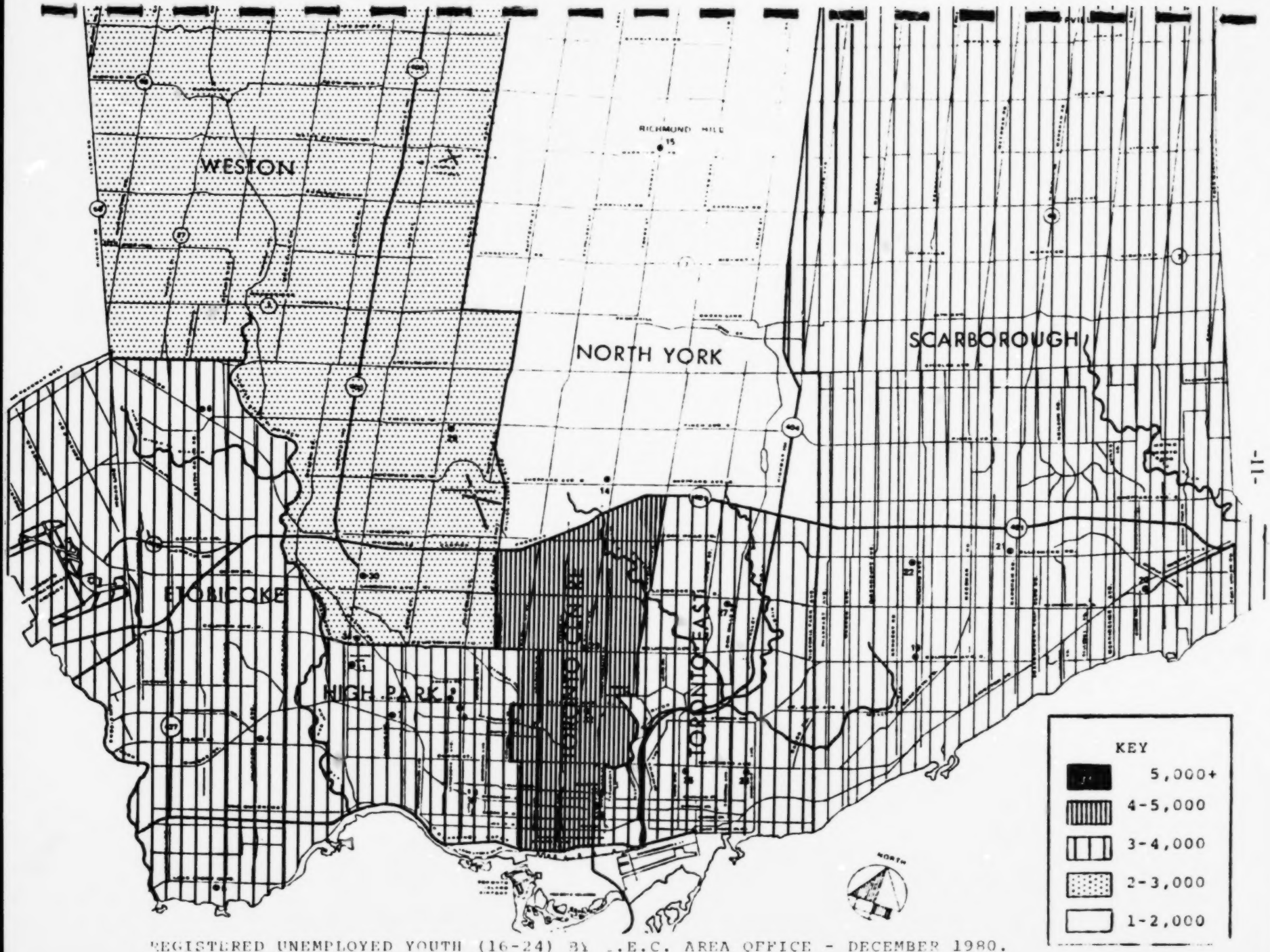

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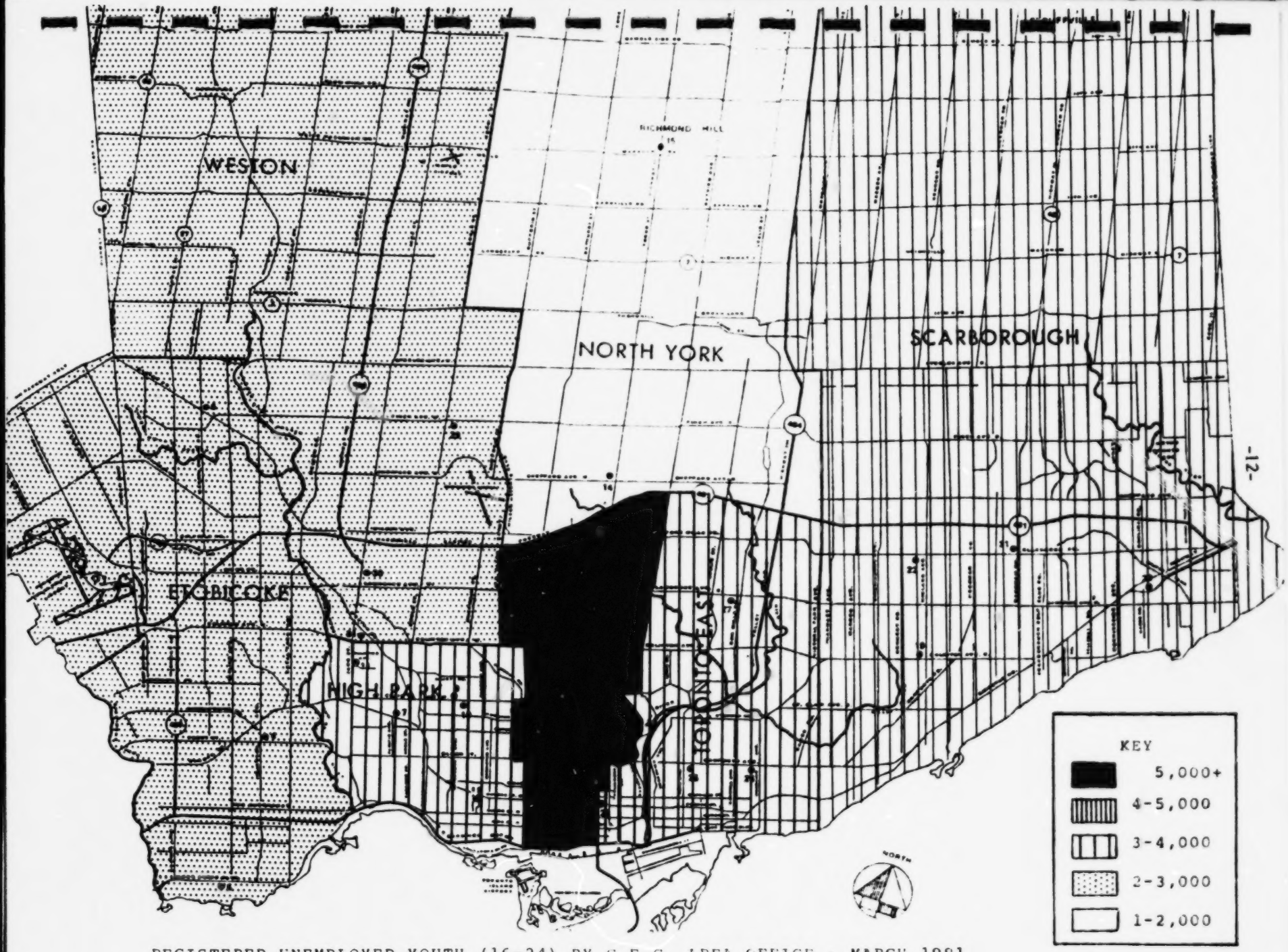

REGISTERED UNEMPLOYED YOUTH (16-24) BY C.E.C. AREA OFFICE - MARCH 1981.

APPENDIX F

INVENTORY OF PROGRAMS AND SERVICES

APPENDIX F

INVENTORY OF PROGRAMS AND SERVICES

* Program Not Youth Specific
** Program Youth Specific

							COUNSELLING		WORK FORCE ENTRY				SKILLS DEVELOPMENT			
MUNICIPALITY	PROGRAM OR SERVICE	OTHER LANGUAGES	INFORMATION & REFERRAL TO OTHER SERVICES & PROGRAMS	REFERRAL FROM OTHER SERVICES	LIFE SKILLS	OUTREACH PROGRAM	CAREER	PERSONAL & FAMILY	JOB SEARCH SKILLS	RE-ENTRY	JOB PLACEMENT	PRE-EMPLOYMENT TRAINING	APPRENTICESHIP PROGRAM	ON-THE-JOB TRAINING	ACADEMIC UPGRADING AND E.S.L.	SKILLS TRAINING
East York	Flemingdon Neighbourhood Services 747 Don Mills Rd, Suite 112 (Lower Mall Offices) Tel: 424-2900 *		●	●				●								
Etobicoke	Canada Employment Centre 1267 Weston Road (Mt. Dennis) Tel: 247-7881 *		●	●			●		●	●	●	●				
	Canada Employment Centre Casual Labour Office 2725 Weston Road, Weston Tel: 247-8261 *		●	●							●					
	Canada Employment Centre 1747 Jane Street, Weston. Tel: 247-8261 *		●	●			●		●	●	●	●				
	Canada Employment Centre 1243 Islington Avenue North Tel: 236-1931 *		●	●			●		●	●	●	●				
	Canada Employment Centre 1620 Albion Road Tel: 745-9410 *		●	●			●		●	●	●	●				
	Canada Employment Centre 3253 Lakeshore Blvd. West, Tel: 236-1931 *		●	●			●		●	●	●	●				
	C.O.R.E. Foundation Shell Service Centre 300 Islington Avenue Tel: 745-2899 **					●	●				●	●		●		●
	Etobicoke Youth Employment Service 2932 Bloor Street West, Toronto M8X 1B6 Tel: 236-1195 **		●	●	●		●	●	●		●	●				
	Opportunity for Advancement 111 Sun Row Dr., Weston Tel: 245-4241 *		●	●			●		●	●						●
	Salvation Army Work Adjustment Training Program (WAT) 59 Chauncey Avenue, Etobicoke Tel: 239-6351 *				●					●				●		●
	Thistletown Community Services 244 Jamestown Crescent, Rexdale Tel: 745-2822 *	●	●	●				●								
City of North York	Canada Employment Centre 1315 Finch Avenue West, Downsview Tel: 638-5115 *		●	●			●		●	●	●	●				
	Canada Employment Centre 75 The Donway West, Don Mills Tel: 449-8359 *		●	●			●		●	●	●	●				
	Canada Employment Centre 4900 Yonge Street, Willowdale Tel: 224-3777 *		●	●			●		●	●	●	●				
	Caribbean Outreach Yorkwoods Gate Community Centre 20 Yorkwoods Gate, Downsview Tel: 636-8367 *		●	●	●	●	●	●	●							
	C.O.R.E. Foundation Vocational Career Centre 50 Spring Garden Avenue, Tel: 226-5144 *		●	●			●		●							

* Program Not Youth Specific
** Program Youth Specific

							COUNSELLING		WORK FORCE ENTRY				SKILLS DEVELOPMENT			
MUNICIPALITY	PROGRAM OR SERVICE	OTHER LANGUAGES	INFORMATION & REFERRAL TO OTHER SERVICES & PROGRAMS	REFERRAL FROM OTHER SERVICES	LIFE SKILLS	OUTREACH PROGRAM	CAREER	PERSONAL & FAMILY	JOB SEARCH SKILLS	RE-ENTRY	JOB PLACEMENT	PRE-EMPLOYMENT TRAINING	APPRENTICESHIP PROGRAM	ON-THE-JOB TRAINING	ACADEMIC UPGRADING AND E.S.L.	SKILLS TRAINING
City of North York	COSTI-North York Centre 108 Spenvalley Drive, Downsview. Tel: 745-6363 *	●	●	●			●	●		●			●		●	●
	Flemingdon Neighbourhood Services 747 Don Mills Road, Suite 112 (Lower Mall Offices) Tel: 424-2900 *		●	●				●								
	Jewish Vocational Service of Metropolitan Toronto, 74 Tycos Drive, Tel: 787-1151 *	●	●	●			●	●	●	●	●	●				
	North York Youth Employment Service (N.Y. Y.E.S.) 10 Turf Grassway, Unit 106, Tel: 746-3992 **		●	●	●		●	●	●		●	●				
	Peanut Employment Program for Youth Peanut Neighbourhood Youth Centre 3002A Don Mills Rd. Tel: 491-7000 **		●	●		●	●	●	●		●	●				
	Youth Clinical Services 800 Oakdale Road Downsview. Tel: 745-2514 **		●	●	●			●								
City of Toronto	Canada Employment Centre 200 Dundas Street East Tel: 363-5931 *		●	●			●		●	●	●	●				
	Canada Employment Centre 745 Danforth Avenue Tel: 461-5449 *		●	●			●		●	●	●	●				
	Canada Employment Centre 1985A Danforth Avenue Tel: 694-0286 *		●	●			●		●	●	●	●				
	Canada Employment Centre 2968 Dundas Street West Tel: 763-3611 *		●	●			●		●	●	●	●				
	Canada Employment Centre 1384 St. Clair Avenue West Tel: 654-6273 *		●	●			●		●	●	●	●				
	Canada Employment Centre 1335 Dundas St. West Tel: 535-7534 *		●	●			●		●	●	●	●				
	Canada Employment Centre 180 Wellington St. West Tel: 484-5730 *		●	●			●		●	●	●	●				
	Canada Employment Centre 20 Eglinton Avenue West Tel: 484-5730 *		●	●			●		●	●	●	●				
	Canada Employment Centre Casual Labour Office 391 Keele Street West Tel: 763-3611 *		●	●							●					
	Canada Employment Centre Casual Labour Office 82 Richmond Street East Tel: 363-6737 *		●	●							●					

* Program Not Youth Specific
** Program Youth Specific

							COUNSELLING		WORK FORCE ENTRY				SKILLS DEVELOPMENT			
MUNICIPALITY	PROGRAM OR SERVICE	OTHER LANGUAGES	INFORMATION & REFERRAL TO OTHER SERVICES & PROGRAMS	REFERRAL FROM OTHER SERVICES	LIFE SKILLS	OUTREACH PROGRAM	CAREER	PERSONAL & FAMILY	JOB SEARCH SKILLS	RE-ENTRY	JOB PLACEMENT	PRE-EMPLOYMENT TRAINING	APPRENTICESHIP PROGRAM	ON-THE-JOB TRAINING	ACADEMIC UPGRADING AND E.S.L.	SKILLS TRAINING
City of Toronto	Centre Communautaire Francophone de Toronto 435 Queen's Quay Tel: 367-1950 *	●	●	●							●					
	Costi Education Centre 70 D'Arcy Street Tel: 977-7991 *	●	●	●			●	●		●			●		●	●
	Dixon Hall Neighbourhood Social and Family Service Centre 58 Sumach Street, Tel: 863-0498 *		●	●				●						●		●
	Elizabeth Fry Society of Toronto 215 Wellesley Street East Tel: 924-3708 *		●	●	●	●		●	●	●						
	Fortune Society of Canada Inc. 278 Havelock Street Tel: 532-6779 *		●	●		●	●	●	●		●	●				
	Administration of General Welfare Assistance Program Department of Community Services Municipality of Metropolitan Toronto 4th Floor, East Tower City Hall *		●	●				●								
	Huntley Youth Services 34 Huntley Street Tel: 967-1773 **		●	●	●			●								
	Immigrant Women Job Placement Centre 720 Spadina Avenue, Suite 105 Tel: 922-8017 *	●	●	●			●	●		●	●					
	Inner City Youth Project 370 Yonge Street Tel: 598-8116 **		●	●	●	●		●	●							
	John Howard Society of Metropolitan Toronto The Employment Team 168 Isabella Street Tel: 925-4386 *		●	●	●	●	●	●	●	●	●	●				
	John Howard Society of Metropolitan Toronto The Employment Team 2365 St. Clair Ave. West, Tel: 767-3135 *		●	●	●	●	●	●	●	●	●	●				
	Mercury Youth Services 720 Spadina Avenue Tel: 923-6763 **		●	●	●		●	●	●		●	●				
	Ontario Welcome House Ontario Ministry of Culture, and Recreation 454 University Avenue Tel: 965-3021 *	●	●	●					●		●				●	
	Ontario Women's Bureau Ontario Ministry of Labour 400 University Avenue, 15th Floor Tel: 965-1537 *		●	●		●										

* Program Not Youth Specific
** Program Youth Specific

MUNICIPALITY	PROGRAM OR SERVICE	OTHER LANGUAGES	INFORMATION & REFERRAL TO OTHER SERVICES & PROGRAMS	REFERRAL FROM OTHER SERVICES	LIFE SKILLS	OUTREACH PROGRAM	COUNSELLING: CAREER	COUNSELLING: PERSONAL & FAMILY	WORK FORCE ENTRY: JOB SEARCH SKILLS	WORK FORCE ENTRY: RE-ENTRY	WORK FORCE ENTRY: JOB PLACEMENT	WORK FORCE ENTRY: PRE-EMPLOYMENT TRAINING	SKILLS DEVELOPMENT: APPRENTICESHIP PROGRAM	SKILLS DEVELOPMENT: ON-THE-JOB TRAINING	SKILLS DEVELOPMENT: ACADEMIC UPGRADING AND E.S.L.	SKILLS DEVELOPMENT: SKILLS TRAINING
City of Toronto	Parachute 42-44 Blevins Place Tel: 363-1689 **		●	●	●	●	●	●	●		●	●				
	Regent Park Teen Association 63 Belshaw Tel: 863-1768 **		●	●	●				●							
	Salvation Army Work Adjustment Training Program (WAT) 470 Dundas St. E., Regent Park Tel: 864-9364 *				●					●				●		●
	St. Christopher House 84 Augusta Avenue Tel: 364-8456 *				●											
	Times Change 932 Bathurst Street Tel: 534-1161 *		●				●		●	●						
	Toronto Chinese Community Association 70 D'Arcy Street Tel: 977-4026 *	●	●	●			●	●		●	●				●	
	Y.W.C.A. Focus on Change 80 Woodlawn Avenue East Tel: 961-8100 *				●		●								●	
	Vietnamese Association of Toronto 8 York Street Tel: 368-1030 *	●	●	●			●	●		●	●				●	
	Woodgreen Community Centre 835 Queen Street East Tel: 461-1168 *	●	●	●	●				●					●	●	
	Work Activity & City Adult Learnng Centre Metropolitan Toronto Department of Community Services Head Office 177 Lakeshore Blvd. East, 2nd. Floor Tel: 367-8601 *		●	●	●		●	●	●	●	●	●		●	●	●
	Working Women 1072A Bloor Street West Tel: 532-2824 *	●	●	●			●		●	●	●					
	Youth Employment Service (Y.E.S.) 27 Maude Street Tel: 366-2516 **		●	●	●		●	●	●		●	●				
Scarborough	Canada Employment Centre 4630 Kingston Road Scarborough Tel: 439-8434 *		●	●			●		●	●	●	●				
	Canada Employment Centre 1610 Midland Avenue Tel: 759-5529 *		●	●			●		●	●	●	●				
	Canada Employment Centre 1200 Markham Road Tel: 439-9830 *		●	●			●		●	●	●	●				
	C.O.R.E. Foundation Shell Service Centre 1702 Eglinton Avenue East Tel: 759-5209 **					●	●				●	●		●		●
	John Howard Society of Metropolitan Toronto The Employment Team 2296 Eglinton Avenue East, Suite #6 Tel: 757-4180 *		●	●	●	●	●	●	●	●	●	●				

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MUNICIPALITY	PROGRAM OR SERVICE	OTHER LANGUAGES	INFORMATION & REFERRAL TO OTHER SERVICES & PROGRAMS	REFERRAL FROM OTHER SERVICES	LIFE SKILLS	OUTREACH PROGRAM	CAREER	PERSONAL & FAMILY	JOB SEARCH SKILLS	RE-ENTRY	JOB PLACEMENT	PRE-EMPLOYMENT TRAINING	APPRENTICESHIP PROGRAM	ON-THE-JOB TRAINING	ACADEMIC UPGRADING AND E.S.L.	SKILLS TRAINING
Scarborough	Salvation Army Work Adjustment Training Program (WAT) 20 Gordonridge Place Tel: 264-2541 *				●					●				●		●
	Scarborough Area Youth Employment Service (S.A.Y.E.S.) 3150 Eglinton Avenue East Tel: 264-3208 **		●	●	●		●	●	●		●	●				
	Tropicana Association of Scarborough Youth Leadership Employment Training Program Tel: 281-3100 **		●	●	●	●	●	●	●		●	●				
	West Scarborough Boys & Girls Club 313 Pharmacy Avenue, Scarborough Tel: 755-9839 **		●	●	●			●								
York	Canada Employment Centre 909 Jane Street Tel: 766-8131 *		●	●			●		●	●	●	●				
	Humewood House 40 Humewood Drive Tel: 651-5657 **		●	●	●			●	●						●	
	Jamaican Canadian Association 2400 Dufferin Street, 2nd Floor, Toronto Tel: 789-0623 *		●	●			●	●								
	York Community Services 1651 Keele Street Tel: 653-5400 *	●	●	●	●			●								
	York High School Leavers Program CEC 909 Jane Street Tel: 766-8131 **		●	●	●	●	●		●		●	●				

APPENDIX G

EDUCATION PROGRAMS FOR THE WORLD OF WORK

APPENDIX G

EDUCATION PROGRAMS FOR THE WORLD OF WORK

PROGRAM / BOROUGH	WORK EXPERIENCE	CO-OPERATIVE EDUCATION	LINKAGE TECHNICAL PROGRAMS	UPGRADING/ RE-ENTRY	EARLY SCHOOL LEAVING	LIFE SKILLS	CAREER AWARENESS & DEVELOPMENT	JOB PLACEMENT & REFERRAL
EAST YORK BOARD OF EDUCATION 840 Coxwell Ave Toronto M4C 2V3 Tel: 465-4631	●	●		●	●	●	●	
ETOBICOKE BOARD OF EDUCATION 1 Civic Centre Court, Etobicoke M9C 2B3 TeL 626-4360	●	●	●	●	●	●	●	
METROPOLITAN SEPARATE SCHOOL BOARD 150 Laird Drive Toronto, M46 3V8 Tel: 421-8950	●			●	●	●	●	
NORTH YORK BOARD OF EDUCATION 5050 Yonge St. Willowdale M2N 5N8 Tel: 225-4661	●	●	●	●	●	●	●	●
SCARBOROUGH BOARD OF EDUCATION 140 Borough Dr. Scarborough M1P 4N6 Tel: 438-7111	● (INCORPORATED)	●	●	●	●	●	●	
TORONTO BOARD OF EDUCATION 155 College St. Toronto, M5T 1P6 Tel: 598-4931	●	●	●	●	●	●	●	GUIDANCE AND CAREER INFORMATION CENTRE PROPOSED FOR 1982
YORK BOARD OF EDUCATION 2 Trethewey Drive Toronto, M6N 4A8 Tel: 653-2270	●	●	●	●	●	●	●	HIGH SCHOOL LEAVERS PROGRAM ●

APPENDIX H

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APPENDIX H

BIBLIOGRAPHY

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